



**Motor Vehicles Department,  
Maharashtra**



## **Faceless service for Duplicate DL Service Process Flow**

The application made via Faceless service is required to go for Aadhaar authentication and Aadhaar card details such as Name and Date of Birth should exactly match with the respective DL card. For this, please have an Aadhaar number and Aadhaar linked mobile number to apply for the service.

Also, the applicants do not need to visit the RTO office with the original copy of the required documents for verification and approval of the application.

# Important Points: Faceless Duplicate DL Service

**Who can apply:** The permanent license holder whose license is torn/defaced/lost can apply for Duplicate License.

## **Documents Required:**

Exempted

## **Fees:**

Rs. 666 (*\*No extra fees for Faceless application*)

**To apply online, please click on the below URL:-**

<https://sarathi.parivahan.gov.in/sarathiservice/stateSelectBean.do>



# Process Flow for Faceless Duplicate DL Service

## Applicant Side:

1. Application submission through Aadhar e-KYC authentication
2. Fee payment

## RTO Side:

3. Scrutiny (Online Document Verification by Clerk)
4. DL endorsement Approval (RTO Admin/ARTO)
5. Auto initiation of DL Print



# Step 1. Application submission through Aadhar e-KYC authentication

Select State to apply for the Application

The screenshot displays the homepage of the National Organ and Tissue Transplant Organisation (NOTO) website. The header includes the Ministry of Road Transport & Highways, Government of India, and the NOTO logo. The main content area features a grid of 12 posters promoting organ donation, such as "Recycle Organs, Gift Life!" and "Be a Rainbow in Someone else's Cloud". Below the posters, a blue banner reads: "Others can live when we agree to give. Take a simple step, donate your organs. There is no bar of age sex".

An arrow points to a dropdown menu for state selection. The text above the menu says: "Online services in this portal are available only for the States listed below". The dropdown menu is open, showing "mahar" as the selected state and "Maharashtra" as the visible option. Below the menu, it says "---Select State Name---".

At the bottom of the page, there is a footer with the NIC logo, the text "Organ Donor Count : 0", and the Digital India logo.



# Step 1. Application submission through Aadhar e-KYC authentication

Select the required Faceless Service

The screenshot displays the Sarathi Parivahan portal interface. At the top, it shows the Government of India logo and the Ministry of Road Transport & Highways. The main header includes the date '13-05-2022' and a 'Login' button. A modal window titled 'Contactless Licence Services' is open, providing information about the contactless mode and listing available services. The services listed are:

- ISSUE OF LEARNERS LICENCE
- RENEWAL OF DL
- ISSUE OF DUPLICATE DL
- CHANGE OF ADDRESS IN DL

A blue arrow points to the 'ISSUE OF LEARNERS LICENCE' button. The background shows various service icons such as 'Apply for Learner Licence', 'DL Extract', 'Appointments', 'Doctors Report', 'Fee Payments', 'Tutorial for LL Test', 'Complete your Pending Application', 'Check Payment Status', 'Upload Document', 'DL Services (Replace of DL/Others)', 'Add Class of Vehicles to an Application', and 'Online LLTest(STALL)'. There are also buttons for 'Application Status' and 'File Your Grievance'.

# Step 1. Application submission through Aadhar e-KYC authentication

Enter the DL number & DoB and click on Get DL details

संस्कृत परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARIVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:48:30 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Application for Services on Driving Licence

\* Driving Licence Number

\* Date of Birth

Get DL Details

Proceed Reset Exit

(\*) Mandatory Fields.

**Note:** 1) DL Number can be entered in any format. For example if DL Number is : RJ-14/DLC/00/91059 then it can be entered in any one of the below mentioned formats :  
i) RJ14 20000091059 or ii) RJ1420000091059 or iii) RJ14 /2000/0091059 or iv) RJ-1420000091059

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# Step 1. Application submission through Aadhar e-KYC authentication

DL Details shall be auto fetched , Select the RTO and click on Proceed

## Personal Details and Particulars of existing Licence (Learner's or Permanent) of the DL Holder

Name :

Father's Name :

Date of Birth :

Present Address :

## DL Holder Last Endorsed Details :

State - Maharashtra

RTO - RTO, PANVEL

## Class of Vehicles

COV Abbr.

Issue Date & Issue Authority

MCWG

RTO, PANVEL



LMV

RTO, PANVEL



## Validity Period

Non - Transport :

12-01-2017 to 04-06-2029



Confirmed that the above Driving Licence details are mine:

YES

Category of the Driving Licence Holder :

General

Select only if the Driving Licence Holder belong(s) Ex-Servicemen / Repatriate / Refugee / Diplomats (Foreigner) / Foreigners (But not Diplomats) / Physically Challenged )

Submit Request to :

To know your RTO Office Enter the pin code of Applicant's Present Address here :

PINCODE

State: Maharashtra

\*RTO: DY. RTO VA SAI-VIRAR -- MH48

Proceed

Reset


Exit


# Step 1. Application submission through Aadhar e-KYC authentication


Select Declaration and Click on Confirm

Issued On : 12-01-2017

Driving License Number : MH48 2017000004

Name : 



Father's Name : 

Date of Birth : 


(To be printed on smart card and delivered on the same) Address : 1

NR BU 8 STAND  
AQHLAHMADNAGAR,MH  
422001

Class of Vehicles :

COV Abbr.	Equivalent COV Abbr.	Issue Date & Issue Authority	
MCWG	MCWG	RTO, PANVEL	
LMV	LMV	RTO, PANVEL	

Validities

Non - Transport : 12-01-2017 to 04-08-2028 

Mobile Number Updation

Mobile Number : 9422029632

Email Id

Email ID :

Personal Details

Relationship with License Holder : Father

Gender : Male

Blood Group :

Employer Category :

\* I am aware that by applying for this service, I will be issued a new Driving License Card, and I agree that I will dispose of my current Driving License card and not misuse it.

**Declaration:**

1) I do hereby confirm that my driving license is not impounded by any enforcement authorities in the State/ Country.

2) I do hereby confirm that I am applying for the service of a Driving License under the provision of the Act or Rules made there under, also I am aware that by applying for this service, I will be issued with a fresh Driving License, and I agree that I will dispose my current driving license card in my possession and not misuse it. If at any point, I am found with no driving licenses then I shall be liable for punishment as the provision of Motor vehicle Acts/ Rules.

3) I do hereby confirm that my driving details mentioned in the application form are mine, correct and valid, also, I agree that my personal details on DL (Name, DoB, Relation name) are matching as per the Aadhaar details. I do understand that my application shall be rejected by the concerned RTO if in case any discrepancies found in the application as per the Aadhaar details at the time of scrutiny.

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# Step 1. Application submission through Aadhar e-KYC authentication

Select Aadhaar Authentication and Click on Submit


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MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARTVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:50:01 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Authentication With E-KYC

  Submit via Aadhaar Authentication    Submit without Aadhaar Authentication

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# Step 1. Application submission through Aadhar e-KYC authentication

Enter Aadhaar Number and OTP received on Aadhaar linked Mobile Number then Click on Authenticate

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MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARIVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:50:53 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Authentication With E-KYC

Submit via Aadhaar Authentication  Submit without Aadhaar Authentication

State: Maharashtra

Aadhaar number  Virtual ID

Aadhaar Number / Virtual ID: .....

Successfully sent the One Time Password to your Registered Mobile Number(\*\*\*\*\*9292).


Enter OTP here: 488838

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and give my consent to providing my Aadhaar number, Biometric and/ or One Time Pin (OTP) data for Aadhaar based authentication/ eKYC for the purpose of availing of the Driving License related Service provided by the concerned Transport Department myself with Aadhaar Based Authentication System..

I understand that the Biometrics and OTP I provide for authentication shall be used only for authenticating my identity through the Aadhaar Authentication Service or for obtaining my eKYC data through Aadhaar eKYC Service for that specific transaction and for no other purposes.

I understand that the Transport Department shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication/ eKYC.

Resend OTP 04:36



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# Step 1. Application submission through Aadhar e-KYC authentication

Aadhaar Demographic Details shall be Auto fetched and click on Proceed

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MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARIVAHAN  
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DATE: 13-05-2022  
TIME: 10:51:08 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Authentication With E-KYC

Submit via Aadhaar Authentication  Submit without Aadhaar Authentication

State: Maharashtra

**Applicant Details**

Applicant Name: [Redacted]  
Relation Name: [Redacted]  
Date Of Birth: [Redacted]  
Gender: [Redacted]

**Address Details**

House No: [Redacted]  
Locality: [Redacted]  
Village/Town/City: [Redacted]  
Post Office: [Redacted]  
State: [Redacted]  
Street: [Redacted]  
Landmark: [Redacted]  
Postal Code: [Redacted]  
District: [Redacted]  
Country: [Redacted]

[Proceed](#) [Cancel](#)

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# Step 1. Application submission through Aadhar e-KYC authentication

Select the service from the available list and click on proceed

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Sarathi PARIVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:52:01 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Application for Services on Driving Licence

Driving Licence Number: [Image] Name: [Image] Selected RTO Name : DY. RTO VA SAI-VIRAR

Select the required DL Services :

CHANGE OF ADDRESS IN DL

ISSUE OF DUPLICATE DL

[Proceed](#) [Exit](#)

\*AEDL service will be provided only when valid Learner Licence is available  
\* RENEWAL OF DL service will be provided only when DL is Expired or is about to expire in 365 days.

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# Step 1. Application submission through Aadhar e-KYC authentication

Select the reason from the available list enter reason manually

सर्वकार महाराष्ट्र राज्य परिवहन विभाग महाराष्ट्र सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
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SARATHI PARTIVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:52:29 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**  
[Click here to view the DL Details.](#)

### Application for Services on Driving Licence

Click in the services pane to delete an unwanted/unintended service. In the Services pane a service name in **GREEN** color indicates a saved service, **PURPLE** color indicates a service in action and **BLUE** color indicates an incomplete service. When all the services in the services pane are **GREEN** in color, click **SUBMIT** to proceed further.

Name:

Driving Licence Number:

Selected RTO Name: DY. RTO VASAI-VIRAR

**Services**

- Issue of Duplicate DL

indicates deletion of service(S)

**Issue of Duplicate DL**

Enter reason manually (Optional):

\* Select reason for Duplicate DL :

- Miscellaneous
- Select---
- DL/PSV Badge Mutilated**
- Loss of DL/PSV Badge
- Miscellaneous

**Confirm** **Reset**

(\*) Mandatory Fields.

**Submit** **Cancel**

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# Step 1. Application submission through Aadhar e-KYC authentication

Put up remarks for the selected reason and click on Confirm  
Click on Declaration, enter Captcha, and submit

MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

SARATHI PARTVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:52:50 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**  
[Click here to view the DL Details.](#)

### Application for Services on Driving Licence

Click in the services pane to delete an unwanted/unintended service. In the Services pane a service name in **GREEN** color indicates a saved service, **PURPLE** color indicates a service in action and **BLUE** color indicates an incomplete service. When all the services in the services pane are **GREEN** in color, click **SUBMIT** to proceed further.

Name :

Driving Licence Number :

Selected RTO Name : DY. RTO VASAI-VIRAR

Services

- Issue of Duplicate DL

indicates deletion of service(s)

Issue of Duplicate DL

\* Select reason for Duplicate DL :

Remarks :

Mandatory Fields

Data Accepted Successfully

Please fill the Self declaration as to Physical Fitness Details :

Declaration

I hereby declare that to the best of my knowledge and belief the particulars given above are true YES

I am willing to donate my organs, in case of accidental death?  YES  NO

Enter Captcha

# Step 1. Application submission through Aadhar e-KYC authentication

Notification for Application Submission and click on Ok

The screenshot shows a notification window from sarathicov.nic.in:8443. The notification text reads: "Congratulations, your application has been submitted Successfully. In case there is no deficiency, you will get your DL through speed post at your registered address. You are not required to seek appointment or visit this office for this service". A blue arrow points to an "OK" button. The background of the notification window is light blue and contains the following elements:

- Top left: Logo of the Ministry of Road Transport & Highways, Government of India, with text in Hindi and English: "सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार" and "MINISTRY OF ROAD TRANSPORT & HIGHWAYS Government of India".
- Top right: Fields for "DATE:", "TIME:", and "Language:".
- Left side: Partial text "MOTOR VEH".

# Step 1. Application submission through Aadhar e-KYC authentication

Application acknowledgment slip will be generated and click on Next

सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARIVAHAN  
SARATHI


DATE: 13-05-2022  
TIME: 10:58:14 AM  
Language: English

**MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA**

Application Reference Details

**Application Reference Slip**

Application No :		Name :	
Application Date :		Date of Birth :	
Blood Group :		Father's Name :	
Applicant Gender :		DL Number :	
DL COVs :		NT Validity :	



**Applicant Address :**

**RTO Location :**  
DY. RTO VASAI-VIRAR  
AT. POST CHANDANSAR,  
VIRAR(E),TAL-VASAI  
DIST.-Palghar.  
PinCode: 401303  
[mh48@mahatranscom](mailto:mh48@mahatranscom)  
Phone: 02502523888  
View RTO Location

Application Form (pre filled)  
Print Form1  
Print Form1-A  
Print Acknowledgement

Services Requested	Documentary Proof Required
1. Issue of Duplicate DL	FIR (First Information Report)

✓ Application Number is generated for the above mentioned services. The application number is: **519222** .  
✓ An SMS has been sent to your registered mobile Number : **\*\*\*\*\*9292** .  
✓ Application submitted through eKYC.  
*Note 1: The mentioned service(s) are Faceless / Contactless hence you are not required to visit RTO / RLA Office for same. The acceptance of application is subject to successful Scrutiny of uploaded data / documents in accordance with legal provision.*  
*2: Application status can be tracked online, if application status is "Reverted" modify documents accordingly.*

For any reference visit: <https://sarathi.parivahan.gov.in/sarathiservice>

➔ **Next** Home

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# Step 2. Fee Payment

Click on Proceed for Online Payment

सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Carathi SARATHI PARTVAHAN SARATHI

DATE: 13-06-2022  
TIME: 10:57:00 AM  
Language: English

MOTOR VEHICLES DEPARTMENT, GOVERNMENT OF MAHARASHTRA

Application Status

\* Application Number: 519222 \* Date of Birth: 05-06-1979

Submit Cancel

Applicant Details

Appl No.:	[REDACTED]	Appl Date:	[REDACTED]	RTO Name:	DY. RTO VA BAL-VIRAR (MH42)	Application Reference slip Application Form (pre filled) Self Declaration (Form1)
Name:	[REDACTED]	DOB:	[REDACTED]	Father Name:	BABA SAHEB S KA BAR	

Application Submitted for Contactless Service. No need to visit RTO office.

Requested Details

S.NO	Transactions Applied	Class Of Vehicles	Reference License Number
1	ISSUE OF DUPLICATE DL	-	MH42 20170000004

Application objection / hold details

Remarks : abc

Stage(s) to be Completed

<input type="radio"/> 1. SERVICES ON DL	Completed
<input checked="" type="radio"/> 2. FEE PAYMENT	To be done by the Applicant

➔ **Proceed** Cancel Home

If the latest status of application is not reflected then please click on Refresh

Details of the Flows Completed By the Applicant

Transaction Name	Action Name	Status	Processed On
ISSUE OF DUPLICATE DL	SERVICE S ON DL	Completed	13-06-2022

## Step 2. Fee Payment

Fill the Payment options Details and click on Pay Now

सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

PARIVAHAN SARATHI

DATE: 13-05-2022  
TIME: 10:57:51 AM

### Application Fee for LL / DL Test

Enter Details

\* Application No :  \* Date of Birth :  [Click Here To Calculate Fee](#)

Transaction Details

Applicant Name:  RTO:  State:

Transaction	Class Of Vehicle	Fee Amount	AF/CF/Fine	Total
ISSUE DUPL DL.		400.00	0.00	400.00
FORM-7 FEE		112.99	0.00	112.99
Total Amount to be Paid (₹):		866.00	Six Hundred and Sixty Six Rupees Only	

Payment Options

Bank / Gateway / Treasury:

Mail will be sent to this id:  SMS will be sent to this Phone No:

Disclaimer: The details shown are for informational purposes only. They are based on the information received from the Department. NIC does not hold any responsibility for the contents.

## Step 2. Fee Payment

Click on Proceed for Payment

सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARTIVAHAN SARATHI

DATE: 13-05-2022  
TIME: 10:58:05 AM

Please note this Sarathi Token No / Transaction ID : M

Application No	<input type="text"/>	Applicant's Name	<input type="text"/>
Date	<input type="text"/>	Gateway / Bank	STATE BANK OF HYDERABAD
Transaction Details	ISSUE DUPL DL. --400.00-400.00 FORM-7 FEE --112.00-112.00	Amount(₹)	688.00

**Terms and Conditions :**

\* Once payment process is completed, no automatic refund is permissible from this site. For manual refund of un-availed service or double payment cases, user can approach respective Transport Department/ RTO

I agree to the Terms and Conditions

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Digital India

## Step 2. Fee Payment

Click on Continue to Login

**ALWAYS** change your passwords periodically.

**NEVER** reveal your passwords or card details to anyone.

**ALWAYS** keep your computer free of malware.

**NEVER** respond to any communication seeking your passwords.


### Please ensure the following before logging in

- URL address on the address bar of your internet browser begins with "https", the letter 's' at the end of "https" means 'secured'.
- Look for the padlock symbol either in the address bar or the status bar (mostly in the address bar) but not within the web page display area. Verify the security certificate by clicking on the padlock.
- The address bar has turned to green indicating that the site is secured with an SSL Certificate that meets the Extended Validation Standard.(Available in IE 7.0 and above, Mozilla Firefox 3.1 and above, Opera 9.5 and above, Safari 3.5 and above, Google chrome).
- Do not enter login or other sensitive information in any pop up window.

### Beware of Phishing attacks

- Phishing is a fraudulent attempt, usually made through email, phone calls, SMS etc seeking your personal and confidential information.
- State Bank or any of its representative never sends you email/SMS or calls you over phone to get your personal information, password or one time SMS (high security) password. Any such e-mail/SMS or phone call is an attempt to fraudulently withdraw money from your account through Internet Banking. Never respond to such email/SMS or phone call. Please report immediately on [report.phishing@sbi.co.in](mailto:report.phishing@sbi.co.in) if you receive any such email/SMS or Phone call. Please lock your user access immediately, if you have accidentally revealed your credentials. to lock.



Continue to Login 

## Step 2. Fee Payment

Click on Press here to continue

Home

To access your accounts...  
Login to OnlineSBH

(CARE: This is Simulated Bank page .So User Inputs are not Required for Login.)

For better security use the Online Virtual Keyboard to login.

Online Virtual Keyboard

~	!	@	#	\$	%	^	&	*	(	)	_	+		
`	0	5	2	9	8	4	7	6	1	3	-	=		
w	r	q	e	t	y	o	u	p	l	{	}			
d	a	s	g	f	h	j	k	i	[	]	\	/		
v	z	x	c	b	m	n	<	>	:	:	'	"		
CAPS LOCK						CLEAR						?	.	-

**NEVER** respond to any popup,email, SMS or phone call, **no matter how appealing or official** looking, seeking your personal information such as username, password(s), mobile number, ATM Card details, etc. Such communications are sent or created by fraudsters to trick you into parting with your credentials.

This site is certified by Verisign as a secure and trusted site. All information sent or received in this site is encrypted using 256-bit encryption

## Step 2. Fee Payment

Fee Payment receipt Number generated and click on next

सड़क परिवहन और राजमार्ग मंत्रालय भारत सरकार  
MINISTRY OF ROAD TRANSPORT & HIGHWAYS  
Government of India

Sarathi PARTIVAHAN  
SARATHI

DATE: 13-05-2022  
TIME: 10:58:42 AM

PAYMENT SUCCESS ACKNOWLEDGEMENT

Payment received successfully following are the Details

Receipt No	MHV/87
Application Number	
Applicant Name	
Rto Name	
Sarathi Transaction id	
Bank Name	STATE BANK OF HYDERABAD
Bank Ref.No	EPMH2022V0002214
Amount(₹)	666.00
Payment Date	13-05-2022 10:57:50.011

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Digital India

## Step 2. Fee Payment

Fee Payment completed, and Application goes to RTO for Scrutiny



Application Submitted for Contactless Service. No need to visit RTO office.

### Requested Details

S.NO	Transactions Applied	Class Of Vehicles	Reference Licence Number
1	ISSUE OF DUPLICATE DL	-	MH48 20170000004

### Application objection / hold details

Remarks : abc

If the latest status of application is not reflected then please click on [Refresh](#)

### Details of the Flows Completed By the Applicant

Transaction Name	Action Name	Status	Processed On
ISSUE OF DUPLICATE DL	SERVICES ON DL	Completed	13-05-2022
ISSUE OF DUPLICATE DL	FEE PAYMENT	Completed	13-05-2022

### Current Status

Application is under processing at RTO Level.

Transaction Name	Application Processing Stage	Counter
ISSUE OF DUPLICATE DL	SCRUTINY - (Verification of Proof Documents)	SCLERK

