

Motor Vehicles Department, Maharashtra





Faceless service for Duplicate DL Service Process Flow

The application made via Faceless service is required to go for Aadhaar authentication and Aadhaar card details such as Name and Date of Birth should exactly match with the respective DL card. For this, please have an Aadhaar number and Aadhaar linked mobile number to apply for the service.

Also, the applicants do not need to visit the RTO office with the original copy of the required documents for verification and approval of the application.

Important Points: Faceless Duplicate DL Service

Who can apply: The permanent license holder whose license is torn/defaced/lost can apply for Duplicate License.

Documents Required:

Exempted

Fees:

Rs. 666 (*No extra fees for Faceless application)

To apply online, please click on the below URL:-

https://sarathi.parivahan.gov.in/sarathiservice/stateSelectBean.do



Process Flow for Faceless Duplicate DL Service

Applicant Side:

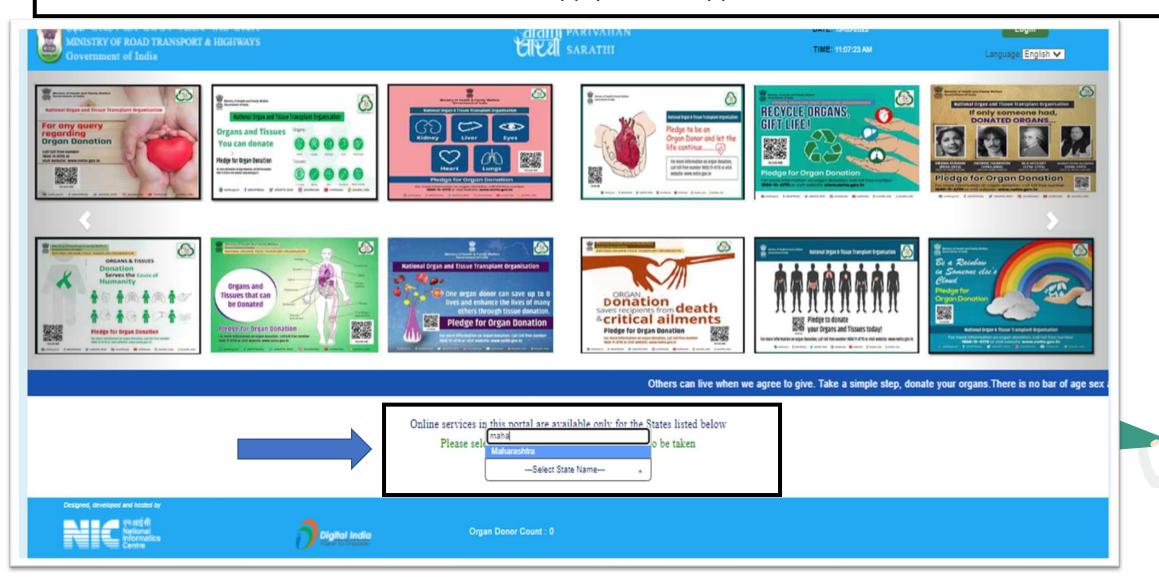
- 1. Application submission through Aadhar e-KYC authentication
- 2. Fee payment

RTO Side:

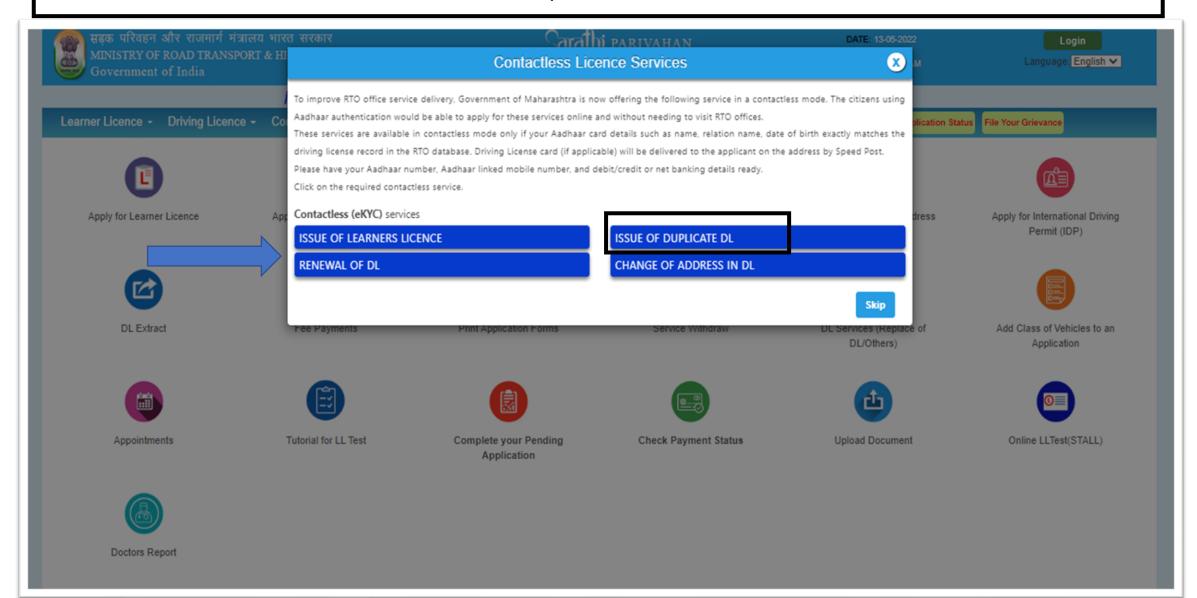
- 3. Scrutiny (Online Document Verification by Clerk)
- 4. DL endorsement Approval (RTO Admin/ARTO)
- 5. Auto initiation of DL Print



Select State to apply for the Application



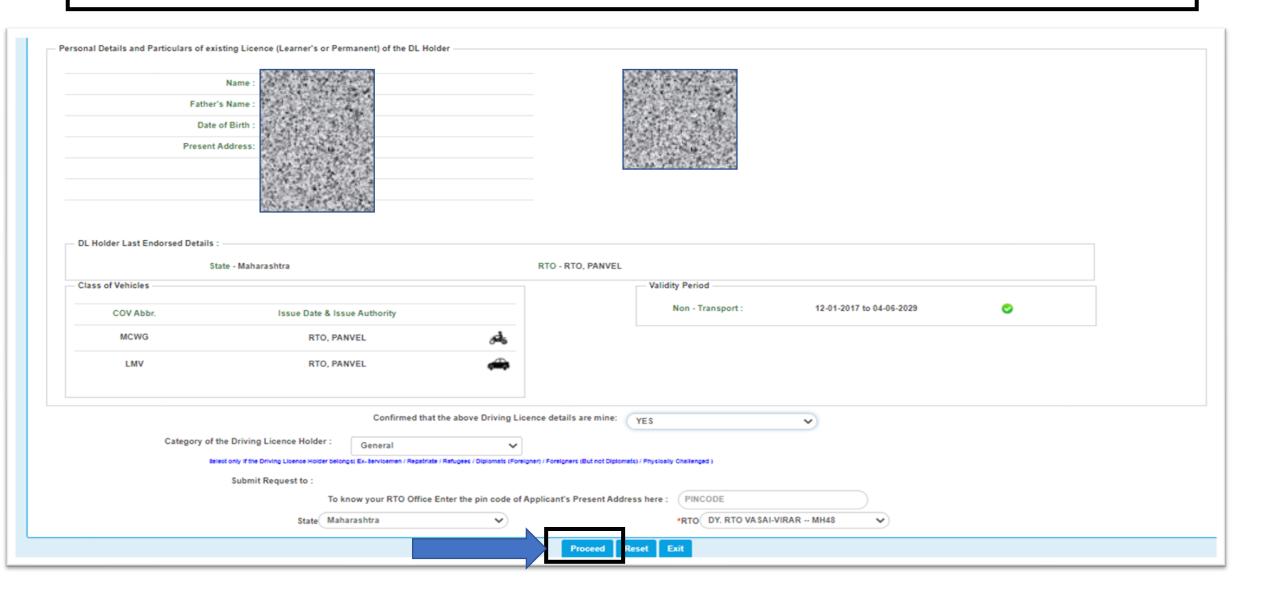
Select the required Faceless Service



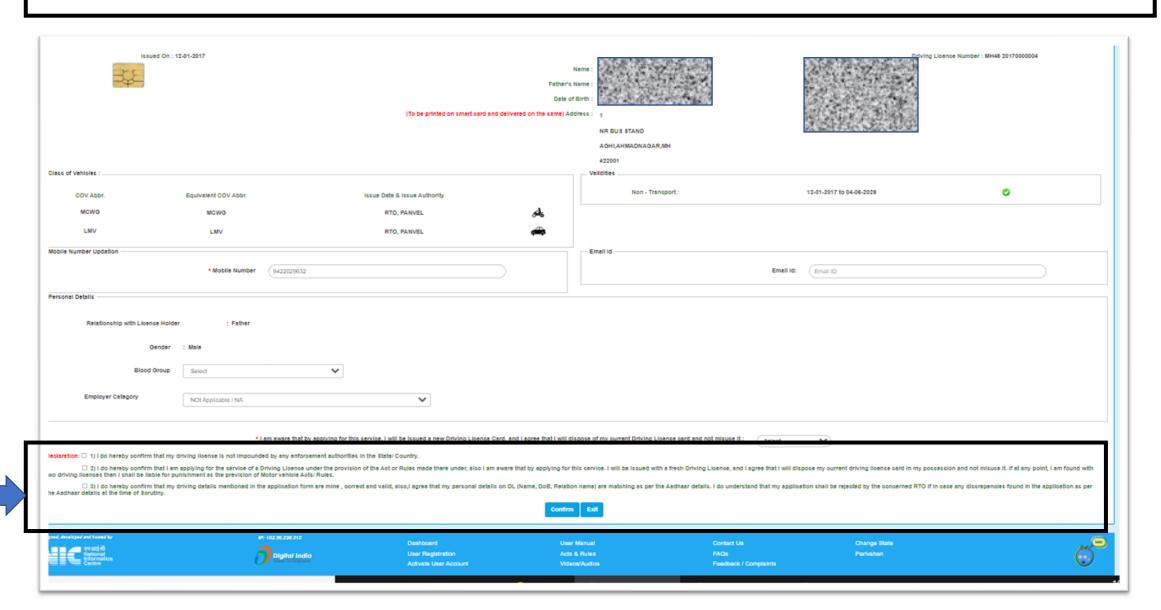
Enter the DL number & DoB and click on Get DL details



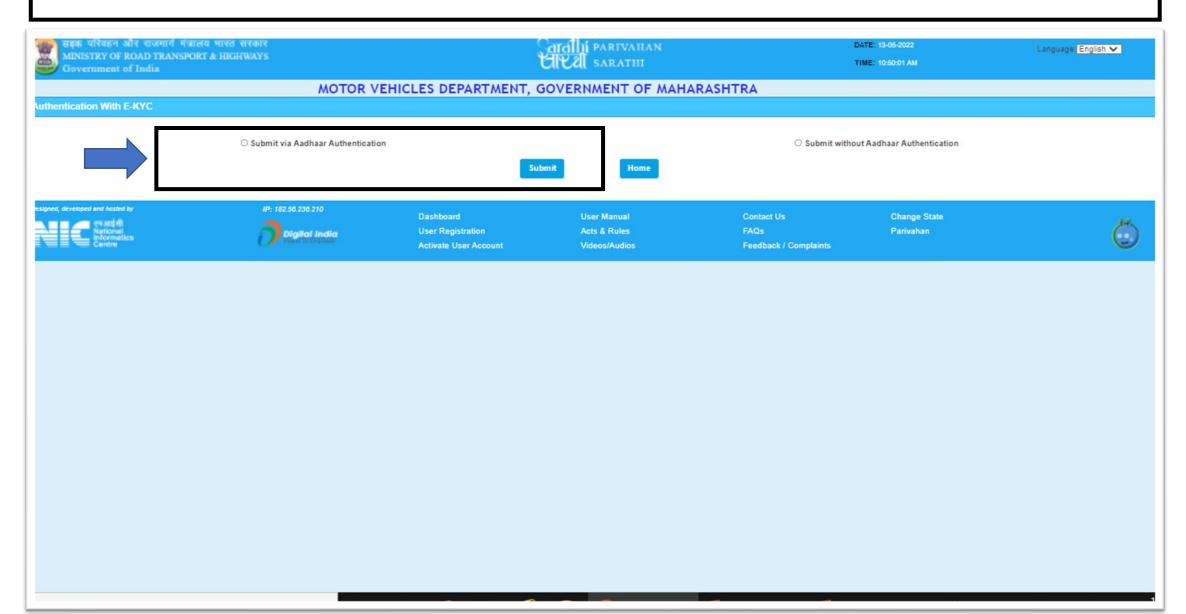
DL Details shall be auto fetched, Select the RTO and click on Proceed



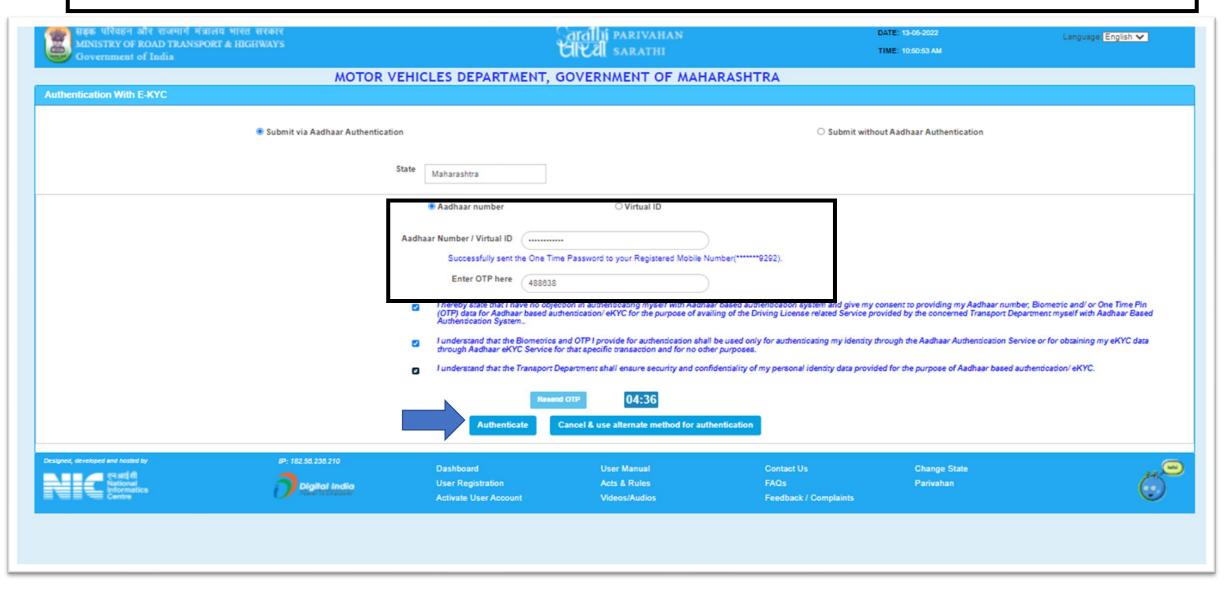
Select Declaration and Click on Confirm



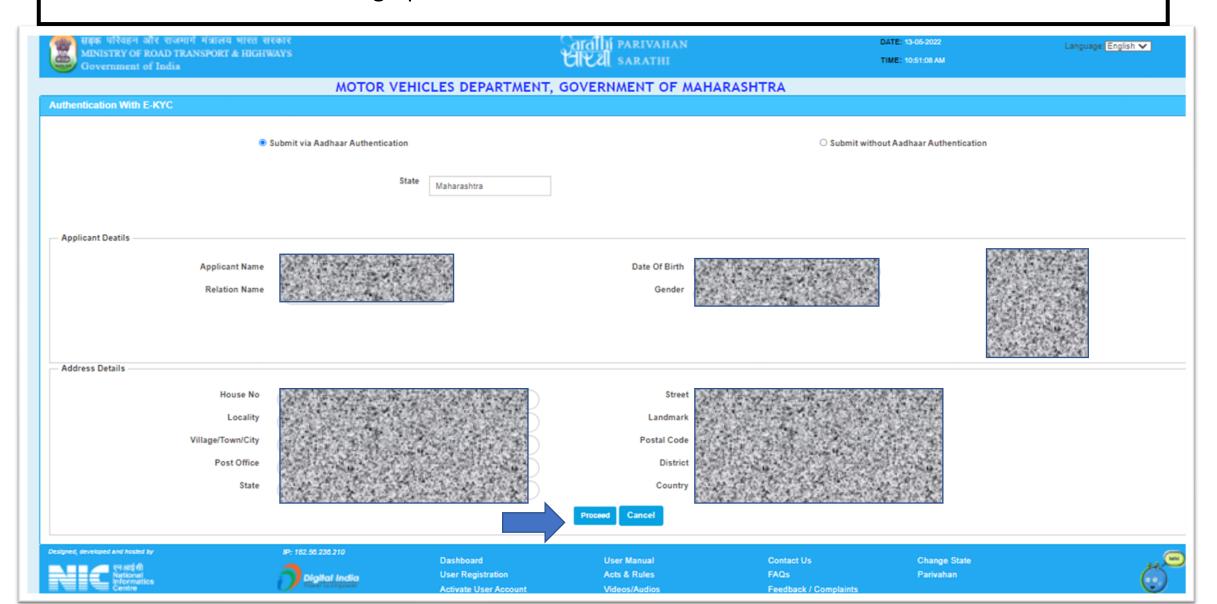
Select Aadhaar Authentication and Click on Submit



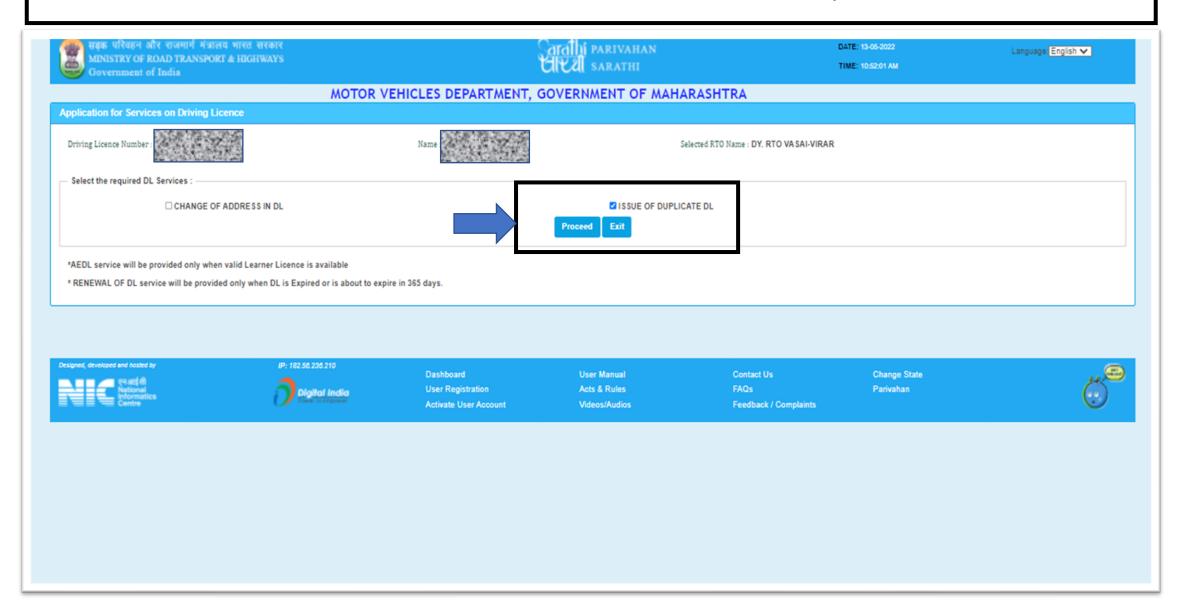
Enter Aadhaar Number and OTP received on Aadhaar linked Mobile Number then Click on Authenticate



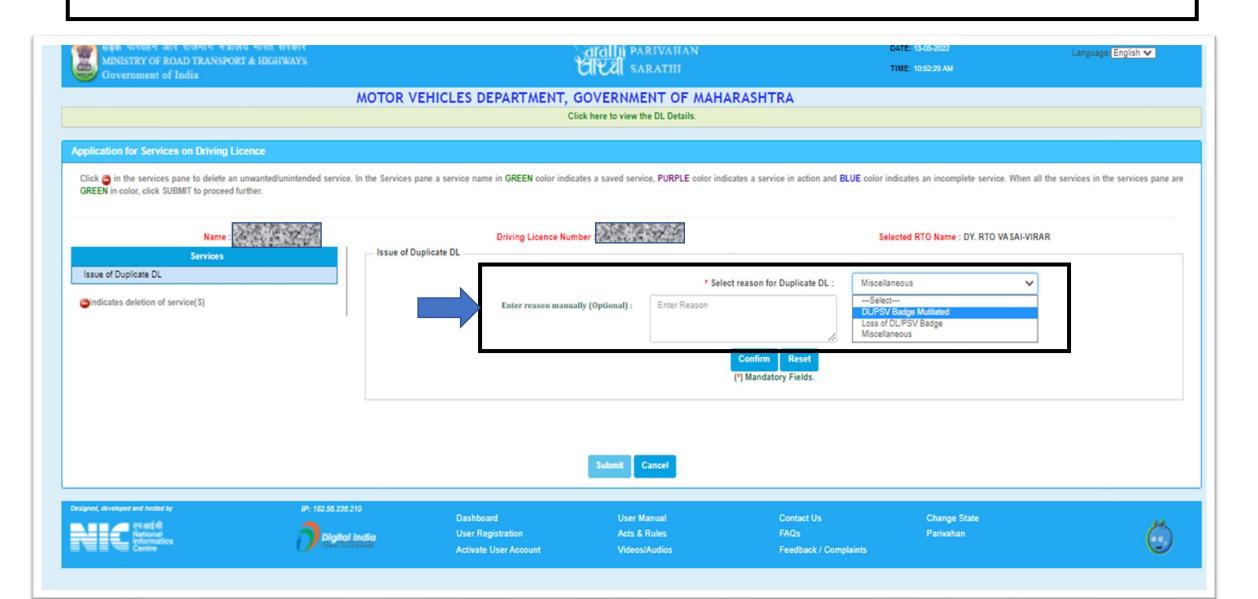
Aadhaar Demographic Details shall be Auto fetched and click on Proceed



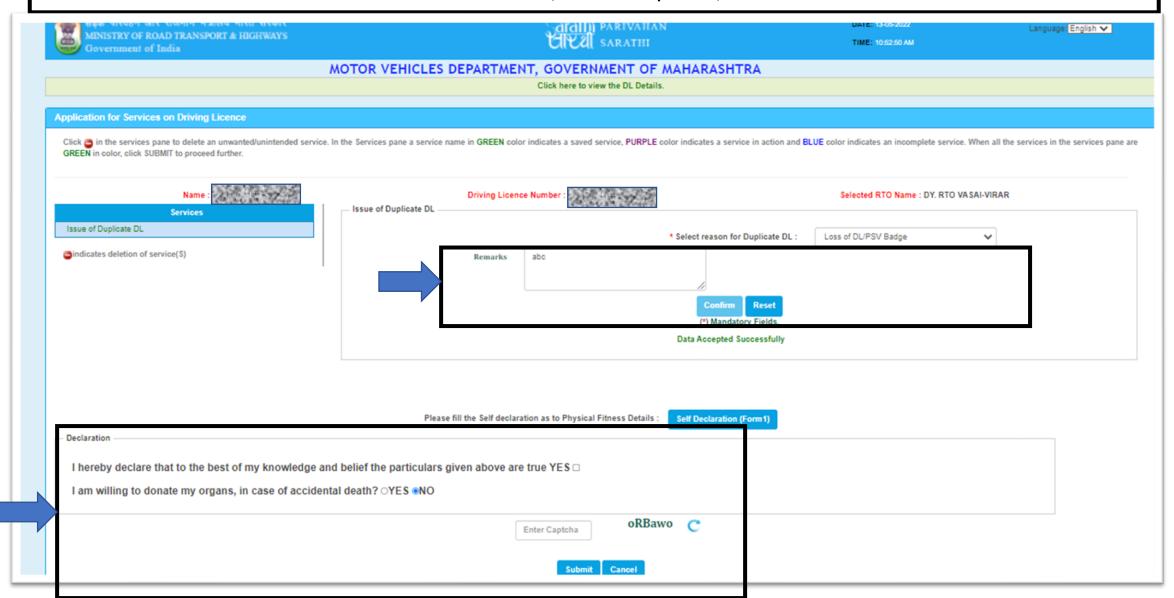
Select the service from the available list and click on proceed



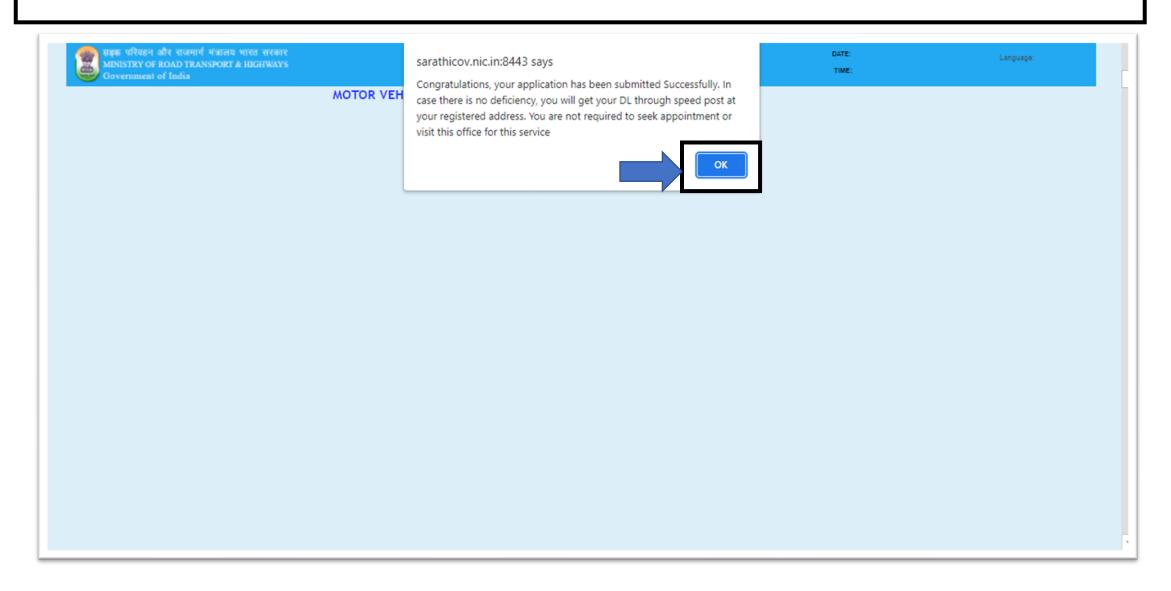
Select the reason from the available list enter reason manually



Put up remarks for the selected reason and click on Confirm Click on Declaration, enter Captcha, and submit



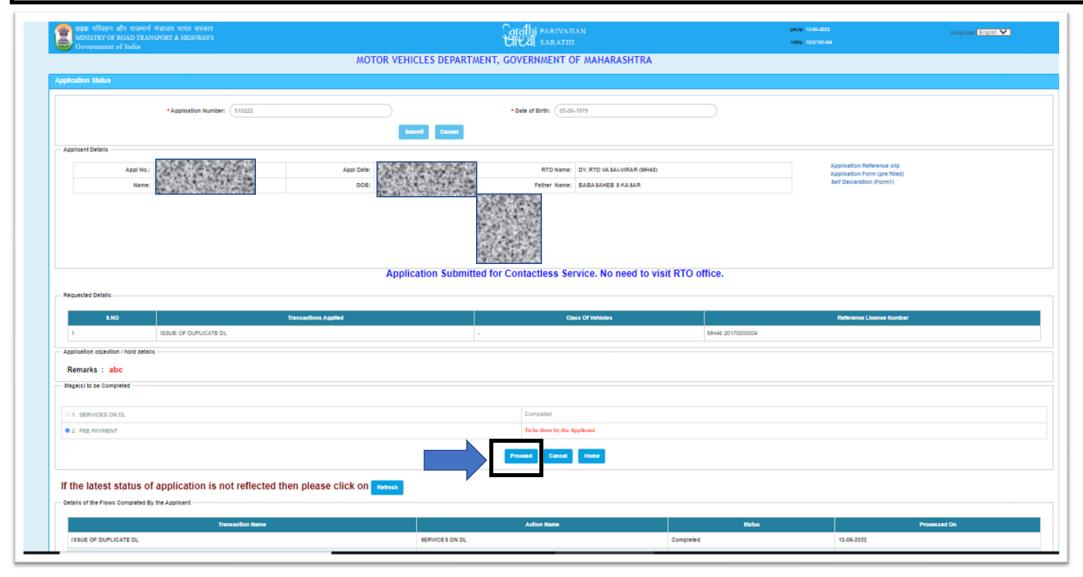
Notification for Application Submission and click on Ok



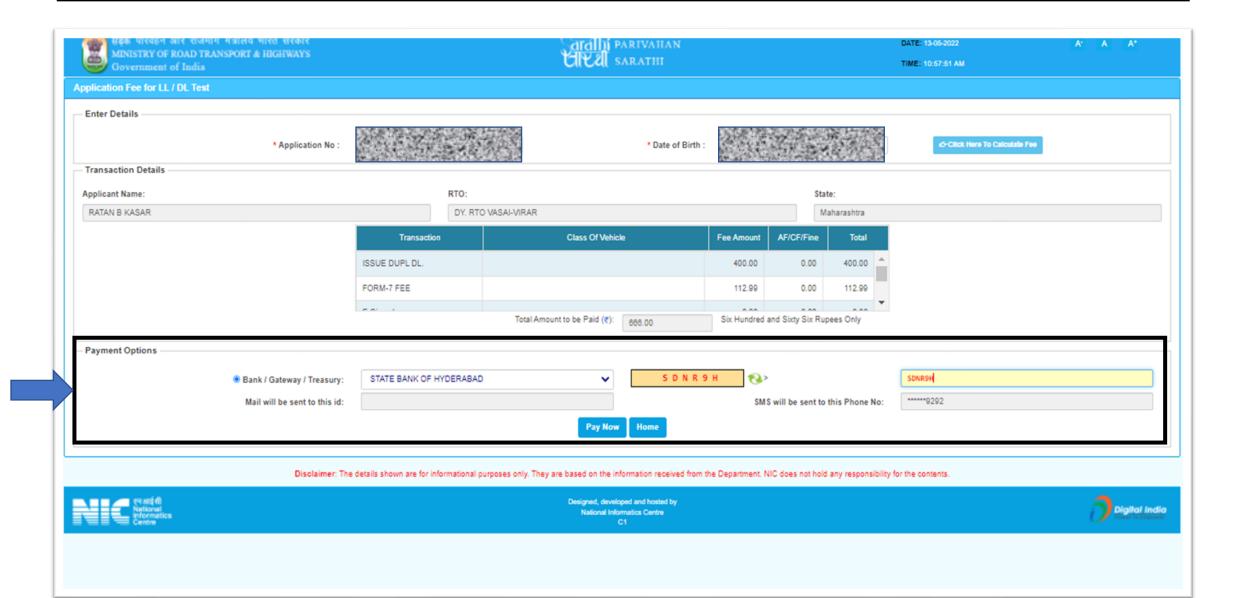
Application acknowledgment slip will be generated and click on Next



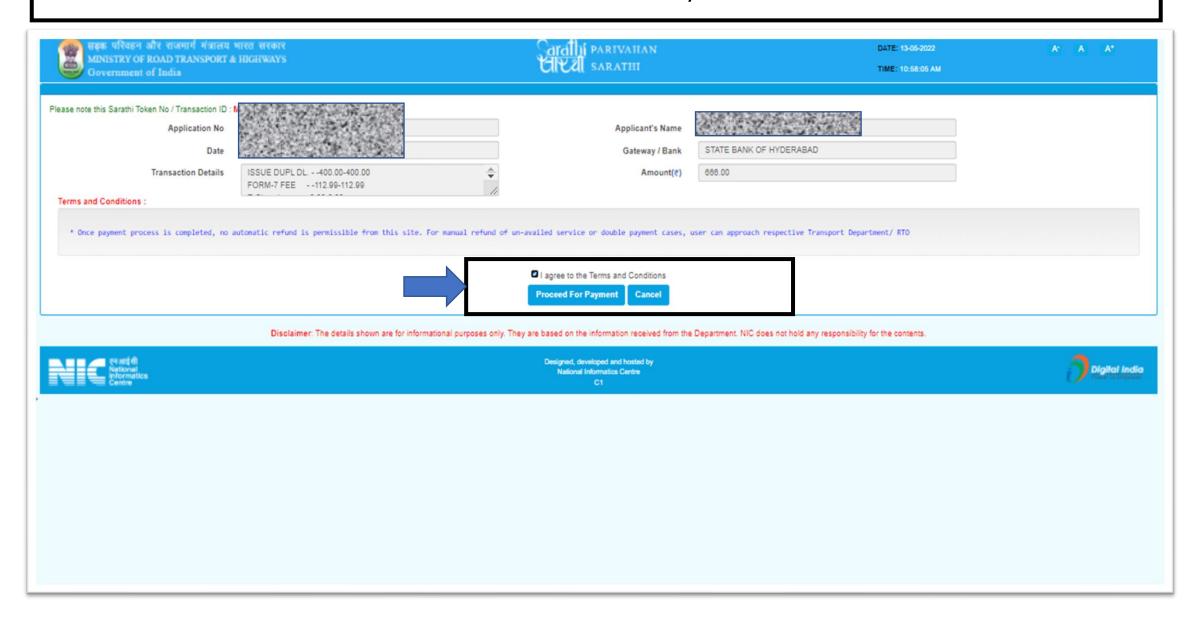
Click on Proceed for Online Payment



Fill the Payment options Details and click on Pay Now



Click on Proceed for Payment



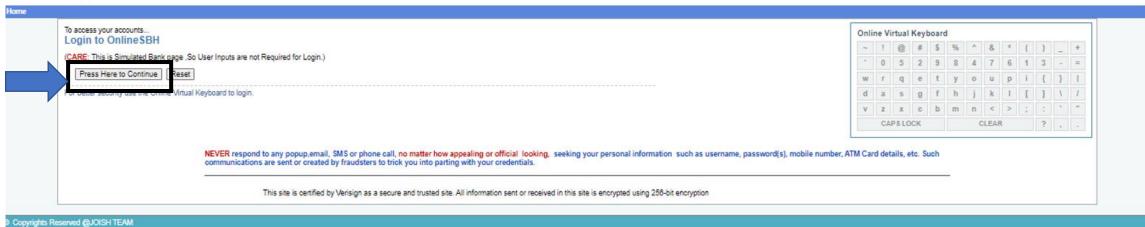
Click on Continue to Login



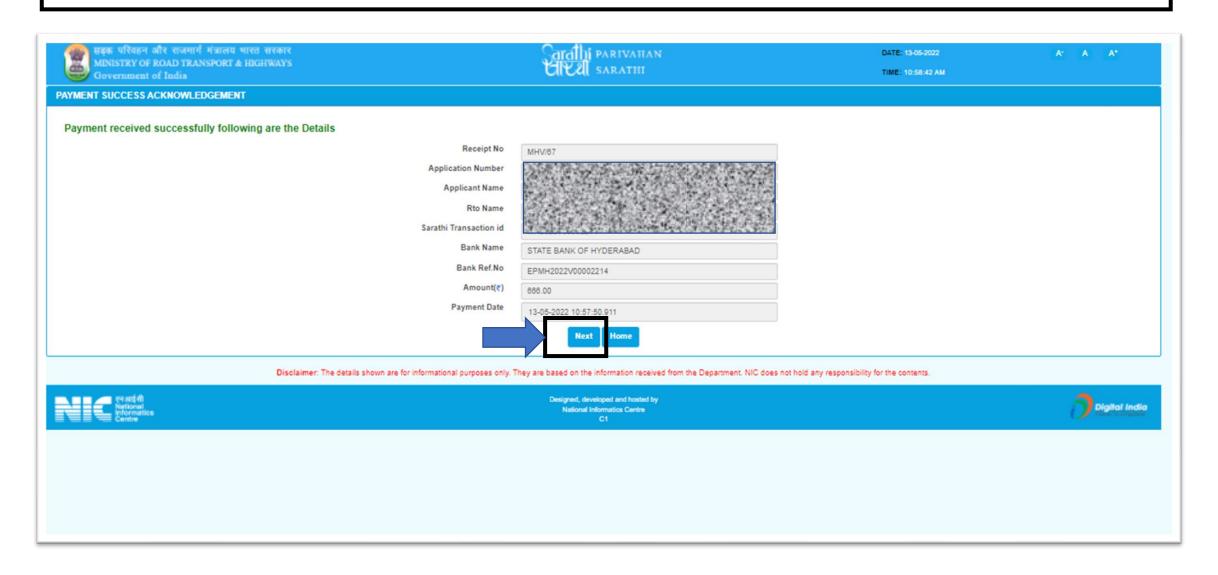
Click on Press here to continue







Fee Payment receipt Number generated and click on next



Fee Payment completed, and Application goes to RTO for Scrutiny

